MEDRAXDME / PROVIDER RESOURCE

Urology supplies

Referral preparation checklist

Urinary catheters, drainage bags and attachment accessories

Secure referral fax
(480) 372-3067

Professional team
(480) 550-8566

Confirm the recipient and referral arrangement before faxing records. Use your organization's privacy procedures. Ordinary email and the website contact form are not for medical records.

01 **Confirm the prescribed supply**
Distinguish intermittent, indwelling or external collection supplies. Identify the complete product, size, length and accessories in the clinician's order.

02 **Prepare relevant clinical support**
Ask the payer which information about the underlying condition, duration of need and selected product is required. Specialized products may need additional rationale.

03 **Check safe compatibility**
Have the clinical team confirm catheter, connector and drainage-bag compatibility, material sensitivities and training needs. Do not substitute based on appearance.

04 **Reconcile the supply schedule**
Use the prescribed frequency and actual remaining supply to clarify the request. Ask about limits and review procedures rather than assuming a maximum quantity is appropriate.

05 **Coordinate the continuing plan**
Identify the prescribing office and current supplier. Separate an urgent clinical problem or equipment failure from a routine refill and direct clinical concerns to the treating team.

Coverage checkpoint. Urological coverage depends on the specific device and benefit. Absorbent briefs and pads should not be treated as catheter supplies for billing purposes.

Preparation aid only. This is not a prescription, signed order, authorization or coverage decision. MedraxDME is out of network; verify enrollment, plan participation and the dispensing arrangement. Follow the current payer requirements.

Official references
CMS urological supply policy
https://www.cms.gov/medicare-coverage-database/view/article.aspx?articleid=52521

General coordination: info@medraxdme.com (no medical records).
Team reviews requests Mon-Fri, 8 AM-noon and 1-5 PM Arizona time (MST).