MEDRAXDME / PROVIDER RESOURCE

Ostomy supplies

Referral preparation checklist

Pouches, barriers, rings, skin accessories and belts

Secure referral fax
(480) 372-3067

Professional team
(480) 550-8566

Confirm the recipient and referral arrangement before faxing records. Use your organization's privacy procedures. Ordinary email and the website contact form are not for medical records.

01 **Identify the established system**
Specify ostomy type and the prescribed pouching configuration through the approved clinical channel. Match one-piece or two-piece components and product numbers.

02 **Confirm fit details**
Ask the ostomy clinician to confirm the relevant opening, flange and barrier specifications. Do not substitute a visually similar system without reviewing compatibility.

03 **Explain each accessory**
Identify the purpose of rings, paste, powder, remover, strips or belts. Ask which items and quantities the payer considers separately or as part of a supply allowance.

04 **Support a changed requirement**
If wear time or skin condition has changed, arrange a clinical review and ask what current documentation is needed. This checklist is not stoma or wound treatment guidance.

05 **Prevent overlapping refills**
Coordinate the current supplier, existing stock and next supply date. Identify the clinician and professional contact who can respond if the dispenser needs clarification.

Coverage checkpoint. Medicare ties ostomy supply quantities to the individual condition and treating professional's assessment. A catalog bundle is not an automatic coverage allowance.

Preparation aid only. This is not a prescription, signed order, authorization or coverage decision. MedraxDME is out of network; verify enrollment, plan participation and the dispensing arrangement. Follow the current payer requirements.

Official references

Medicare ostomy supply overview
https://www.medicare.gov/coverage/ostomy-supplies

Noridian ostomy supply guidance
https://med.noridianmedicare.com/web/jddme/dmepos/ostomy/ostomy-supplies-frequently-asked-questions-faqs

General coordination: info@medraxdme.com (no medical records).
Team reviews requests Mon-Fri, 8 AM-noon and 1-5 PM Arizona time (MST).