MEDRAXDME / PROVIDER RESOURCE

Mobility equipment

Referral preparation checklist

Walkers, rollators, canes, wheelchairs, scooters and transfer aids

Secure referral fax
(480) 372-3067

Professional team
(480) 550-8566

Confirm the recipient and referral arrangement before faxing records. Use your organization's privacy procedures. Ordinary email and the website contact form are not for medical records.

01 **Identify the functional need**
Prepare a relevant assessment of mobility limitations and the home activities affected. Ask the payer which evaluation is required for the requested equipment.

02 **Distinguish equipment types**
Specify manual or powered mobility, caregiver-propelled transport, walking support or transfer aid. These are not interchangeable requests.

03 **Check fit and environment**
Have the clinical team assess appropriate size, weight capacity, transfers, home access and maneuvering space. Do not choose solely from a product photograph.

04 **Confirm assessment responsibilities**
For powered or specialized equipment, identify any required practitioner, therapist or assistive technology assessment and who will arrange it.

05 **Coordinate discharge and delivery**
Provide the discharge coordinator's professional contact and discuss the intended timing. Confirm provider participation, authorization and delivery arrangements before promising equipment.

Coverage checkpoint. Medicare mobility equipment coverage considers mobility needs within the home and the appropriate device. Outdoor convenience alone does not establish coverage.

Preparation aid only. This is not a prescription, signed order, authorization or coverage decision. MedraxDME is out of network; verify enrollment, plan participation and the dispensing arrangement. Follow the current payer requirements.

Official references
CMS mobility assistive equipment policy
https://www.cms.gov/medicare-coverage-database/view/ncd.aspx?NCDId=219

General coordination: info@medraxdme.com (no medical records).
Team reviews requests Mon-Fri, 8 AM-noon and 1-5 PM Arizona time (MST).