MEDRAXDME / PROVIDER RESOURCE

Breast pumps

Referral preparation checklist

Double electric pump packages and replacement flange sets

Secure referral fax
(480) 372-3067

Professional team
(480) 550-8566

Confirm the recipient and referral arrangement before faxing records. Use your organization's privacy procedures. Ordinary email and the website contact form are not for medical records.

01 **Check the specific plan benefit**
Ask which supplier, pump type and timing rules apply. Clarify ownership versus rental and whether a prescription or authorization is required.

02 **Match the requested package**
Identify the full pump model and included accessories. Compare the approved product with the actual package rather than assuming all models from one brand are interchangeable.

03 **Review fitting and support**
Ask the appropriate clinician or lactation professional about flange fit and use. The checklist does not prescribe a pump, flange size or feeding plan.

04 **Separate initial and replacement needs**
Clarify whether the request is for the first pump, a replacement component or a change recommended by the clinical team. Ask which benefits apply to each.

05 **Confirm delivery arrangements**
Discuss the plan's permitted supply timing and the team responsible for follow up. Do not promise a date or a particular model before the benefit and fulfillment are checked.

Coverage checkpoint. HealthCare.gov explains that pump type, rental duration and supply timing can depend on plan rules. Its general coverage guidance excludes grandfathered plans.

Preparation aid only. This is not a prescription, signed order, authorization or coverage decision. MedraxDME is out of network; verify enrollment, plan participation and the dispensing arrangement. Follow the current payer requirements.

Official references
HealthCare.gov breastfeeding benefits
https://www.healthcare.gov/coverage/breast-feeding-benefits/

General coordination: info@medraxdme.com (no medical records).
Team reviews requests Mon-Fri, 8 AM-noon and 1-5 PM Arizona time (MST).