MEDRAXDME / PROVIDER RESOURCE

Bed cushions & support

Referral preparation checklist

Bed wedges, foam mattresses and pressure support systems

Secure referral fax
(480) 372-3067

Professional team
(480) 550-8566

Confirm the recipient and referral arrangement before faxing records. Use your organization's privacy procedures. Ordinary email and the website contact form are not for medical records.

01 **Identify the prescribed item**
Distinguish positioning support, a mattress or an alternating pressure system. Record the exact model and required accessories in the appropriate order.

02 **Prepare the relevant assessment**
Ask the clinician which mobility, skin assessment, wound information or positioning needs are relevant to the applicable support surface policy.

03 **Check the equipment fit**
Verify bed dimensions, surface compatibility and the manufacturer's capacity limits. Powered systems also need appropriate setup and an identified caregiver contact when applicable.

04 **Clarify the care context**
Identify existing equipment and whether home health, a facility or hospice is involved. Ask which organization is responsible for the supply to avoid overlapping arrangements.

05 **Confirm follow up**
Identify who will oversee the care plan, teach equipment use and evaluate changes. The checklist does not replace pressure injury prevention or treatment instructions.

Coverage checkpoint. A wedge, ordinary mattress and medically indicated pressure support surface are different items. Coverage should be checked for the actual product and condition.

Preparation aid only. This is not a prescription, signed order, authorization or coverage decision. MedraxDME is out of network; verify enrollment, plan participation and the dispensing arrangement. Follow the current payer requirements.

Official references
CMS Group 1 pressure support surface policy
https://www.cms.gov/medicare-coverage-database/view/lcd.aspx?LCDId=33830

General coordination: info@medraxdme.com (no medical records).
Team reviews requests Mon-Fri, 8 AM-noon and 1-5 PM Arizona time (MST).