MEDRAXDME / PROVIDER RESOURCE

Bathroom safety

Referral preparation checklist

Commodes, transfer benches, shower chairs and safety supports

Secure referral fax
(480) 372-3067

Professional team
(480) 550-8566

Confirm the recipient and referral arrangement before faxing records. Use your organization's privacy procedures. Ordinary email and the website contact form are not for medical records.

01 **Name the equipment**
Distinguish a commode, shower chair, transfer bench, toilet frame, raised seat or grab bar. Do not use a generic bathroom equipment description.

02 **Describe the practical limitation**
Ask the treating professional to document the relevant toileting or transfer limitations and the intended use when the payer requires clinical support.

03 **Check fit and safety**
Have the appropriate professional assess dimensions, capacity, transfer method and bathroom layout. Installation needs should be reviewed separately from product delivery.

04 **Verify the actual benefit**
Ask about coverage for the exact item. A covered commode benefit does not establish benefits for shower seating, grab bars or home modifications.

05 **Agree on the handoff**
Identify who will teach safe use and confirm any caregiver involvement. Verify availability, coverage and delivery before a discharge plan relies on the item.

Coverage checkpoint. Medicare lists a commode benefit for qualifying prescribed home equipment. That does not make every bathroom safety item Medicare covered.

Preparation aid only. This is not a prescription, signed order, authorization or coverage decision. MedraxDME is out of network; verify enrollment, plan participation and the dispensing arrangement. Follow the current payer requirements.

Official references
Medicare commode chair coverage
https://www.medicare.gov/coverage/commode-chairs

General coordination: info@medraxdme.com (no medical records).
Team reviews requests Mon-Fri, 8 AM-noon and 1-5 PM Arizona time (MST).